

# Repair / Maintenance questionnaire

Dear ladies and gentlemen,  
 in your announcement or repair / maintenance questionnaire, we kindly ask you to complete the questions listed below or any missing information that we need for processing:

|  |  |
|--|--|
| Our <b>order number</b> with which you originally received the hot runner components / -system |  |
| Contact in your company (Name, Phone and Email)  |  |
| Reason for repair / which errors are you aware of?   |  |
| Which plastic was most recently used?  |  |
| Nozzle description *   |  |
| Manifold description *   |  |
| In case of Oktaflow-nozzle: serial no. of the nozzle *   |  |
| Cost estimation desired? **  |  |
|  |  |

**If a nameplate is available, you can read the necessary information there.**

In order to be able to process the repair / maintenance order as quickly as possible, please return the completed questionnaire as soon as possible ([schubert.simon@guenther-heisskanal.de](mailto:schubert.simon@guenther-heisskanal.de)).

\* If this information is available, it can be entered optionally.

\*\* If you wish, you will first receive a cost estimate. In any case you will receive an order confirmation later.

If you send us a Hot Half, we would like to point out that disassembly and assembly will increase the repair time and costs.

We kindly ask for a timely release to ensure a quick delivery.

For information and questions please contact Mr. Schubert (Service-Department).

Phone: +49 6451 5008-58

Email: [schubert.simon@guenther-heisskanal.de](mailto:schubert.simon@guenther-heisskanal.de)

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