Repair / Maintenance questionnaire

Dear ladies and gentlemen,
in your announcement or repair / maintenance questionnaire, we kindly ask you to complete the questions listed below or any missing information that we need for processing:

Our **order number** with which you originally received the hot runner components / -system	
Contact in your company (Name, Phone and Email)	
Reason for repair / which errors are you aware of?	
Which plastic was most recently used?	
Nozzle description *	
Manifold description *	
In case of Oktaflow-nozzle: serial no. of the nozzle *	
Cost estimation desired? **	

If a nameplate is available, you can read the necessary information there.

In order to be able to process the repair / maintenance order as quickly as possible, please return the completed questionnaire as soon as possible (schubert.simon@guenther-heisskanal.de).

* If this information is available, it can be entered optionally.

** If you wish, you will first receive a cost estimate. In any case you will receive an order confirmation later.

If you send us a Hot Half, we would like to point out that disassembly and assembly will increase the repair time and costs.

We kindly ask for a timely release to ensure a quick delivery.

For information and questions please contact Mr. Schubert (Service-Department).

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